

High & Ultra High Pressure Technology

## **Quality Policy**

The Managing Director of HUGHES PUMPS LTD recognises that achieving customer satisfaction is essential to the profitability and future development of the business.

The quality manual describes the processes and controls applied that will operate within HUGHES PUMPS LTD to ensure that finished products, manufactured to the customer's specification, are delivered on time at a competitive price and that the effectiveness of the ISO 9001:2015 Quality Management System is maintained.

We are committed to satisfy all legal and other relevant requirements including those required by our customers.

We will continually improve our Quality Management System and product quality by setting quality objectives for improvement as part of our Management Review of the Quality Management System and monitoring progress towards them throughout the year.

Phil Cranford Managing Director Hughes Pumps Ltd

21<sup>st</sup> July 2020